

Mick Barber Report
Chair of Lincoln Tenants' Panel

Since our last meeting The Panel have been busy with a number of key pieces of work:

1. Contributed work on fire safety engagement. The Building Safety Resident Engagement Strategy is being presented to this committee today
2. Agreeing objectives and developing the Tenant Involvement Strategy which is to be presented to this committee on 14 March and a revised constitution for the Lincoln Tenants Panel, again, due to be presented to this committee in March as well.
3. Contributed and working with the regulator regarding the complaints procedure We have been involved in complaints monitoring and now scrutinise complaints at random. We have received training about this, and a booklet is being developed about compensation
4. Completing a review on gardens. The recommendations we made about garden management have been agreed and a new leaflet has been drafted
5. Taking part and contributed to schedule repairs pilot system
6. Completed consultation on off street parking.
7. We have also asked to be involved in the recruitment of a new Resident Involvement Manager and this has been agreed
8. We are pleased with the Annual Report to Tenants which was published recently